

Dear Customer,

Thank you for purchasing China Unicom SIM card provided by LvyCom! You are ONE STEP away from being able to use your SIM card!

To activate/use your SIM card, you MUST visit <https://www.lvycom.com/register.php> to register it first. Once successfully complete registration, you will be able activate/use your SIM card even when are outside China. All SIM cards has international roaming feature turned on since day 1!

Per China Unicom 's policy, please activate the SIM card by inserting it into an unlocked mobile phone to connect to a local network within seven (7) days after the registration. For example, AT&T is a local network in US; Vodafone is a local network in UK. Fail to activate within 7 days after initial registration will result in complicated in-person re-registration in China.

Following information is needed for the registration:

1. Amazon Order Number: you can find it on your amazon order confirmation email, for example, "218-7654321-4567898"

2. China Unicom Phone Number: It is 11 digits long, on the white sticker of the SIM card holder, starting with "132", "130", "155" or "156", for example, "13228185678".

3. Your Full Name: name on your passport.

4. Email Address: we will send email confirmation to this email address.

5. Nationality: match with your passport.

6. Contact Phone Number: we can reach you at this number if needed, NOT the Unicom number to be registered.

7. Upload Passport/Visa/Resident Information (local ID like driver license is not accepted)

MUST provide a clear color picture/copy of your passport information page;

For Chinese passport holder, please provide either foreign country visa or resident ID;

For non-Chinese passport holder, please provide Chinese visa if available. If you

don't have a Chinese visa, please provide a selfie picture of you holding the SIM card (display number side).

8. Starting from July 1, 2021, all SIM card users are required to sign a declaration document. Because this is a new regulation, this part of the content is not included in the SIM card package. You need to print and sign the attached Declaration and Notice.pdf file in this email, then take a picture/copy and upload it(Only 2 signature page is required).

We will send you an email about your SIM card registration status. If you don't receive anything in 2 business days after submitting your information, please email us at [support@lvycom.com](mailto:support@lvycom.com) and put your Unicom phone number on the subject line. You can also check the "registration status" on self-registration page at any time.

**\*Cautious\***, Please DO NOT click on any links in messages sent to you by unknown sender except 10010, 10655988 and 15680927447. ONLY refill "data" on [www.lvycom.com](http://www.lvycom.com) or [www.mychinaunicom.com](http://www.mychinaunicom.com) since data refilling through other channels WILL NOT work with this SIM card and may cause suspension of this SIM card. If you make changes of this SIM card's plan at any other China Unicom retail store, then we will no longer have access to your SIM card information, which means we won't be able to assist you anymore.

Should you have any questions during the registration process, please email us at [support@lvycom.com](mailto:support@lvycom.com).